

Report of: John Woolmer; East North East Locality Manager

Report to: Outer North East Community Committee

Report author: Clare Wiggins; East North East Area Improvement Manager

Date: 23rd March 2015

Environmental Action Service – Locality Team Update

Purpose of report

1. This report introduces a presentation to be given at the Outer North East Community Committee on how improvements will be made to a range of environmental services that are delivered locally.

Main issues

2. A presentation will be given to the Outer North East Community Committee on 23rd March 2015, providing an update on the redesign of the operational work of the Environmental Action Service.
3. The presentation will focus on:
 - What new service responsibilities will be included in the Service Level Agreement for 2015/16; in particular the additional resources invested in Council housing areas
 - Proposals to further improve local accountability and influence over the delivery of the service in 2015/16
 - How the service improvements will improve efficiency and productivity
 - A brief explanation of the proposed new zonal model for operational working which will include a team exclusively covering the three Outer North East wards
4. Members should note that the draft SLA for 2015/16 will be discussed at the Environmental Sub Group with recommendations made to the next Community Committee.
5. It is suggested that ward priorities are discussed with the service at ward member meetings, for feeding into the draft SLA to be agreed at the Environmental Sub Group.

This will enable ward Members to steer the operational focus of the Outer North East zonal team.

Conclusion

6. The introduction of a new, locality focused service for Street Cleaning and Enforcement across Leeds has been widely regarded as a success. The delegation of resources to a Locality Manager to manage and to be accountable for the use of that resource through a Service Level Agreement with each Community Committee is a key element of that.
7. The SLA for 2015/16 will provide the Community Committee with increased responsibilities and greater influence over more resources.

Recommendations

8. The Community Committee is asked to receive a presentation from the East North East Locality Manager, providing an update on the redesign of the operational work of the Environmental Action Service and comment on the issues raised.

Background papers

Environmental Services SLA 2013/14 (document)

Environmental Services – Consultation on the 2014/15 Service Level Agreement (report to Area Committee 17th March 2014)